

CONTRACT NUMBER

CONTRACT PLAN CODE

SELLER CODE

**REGISTRATION FOR FLORIDA RESIDENTS ONLY**

**CONTRACT HOLDER INFORMATION**

CONTRACT HOLDER NAME 1

CONTRACT HOLDER NAME 2

ADDRESS

CITY, STATE, ZIP

PHONE NUMBER

EMAIL

**SELLING ACCOUNT INFORMATION**

SELLER NAME

ADDRESS

CITY, STATE, ZIP

PHONE NUMBER

**COVERED VEHICLE INFORMATION**

VEHICLE IDENTIFICATION NUMBER (VIN)

CURRENT ODOMETER

YEAR

MAKE

MODEL

CONTRACT PURCHASE DATE

CONTRACT PURCHASE PRICE

TERM OF CONTRACT Months: \_\_\_\_\_

Mileage: \_\_\_\_\_

**CONTRACT PERIOD**

Vehicle Plan expiration is measured in time / mileage from the Contract Purchase Date and Odometer Mileage (at Contract Purchase Date). All plans require a mandatory "Waiting Period" before Coverage takes effect. The "Waiting Period" = 30 days and 1,000 miles from the Contract Purchase Date and Odometer Mileage at Contract Purchase. 30 days and 1,000 miles will be added to the term of Your Contract.

**MANDATORY SURCHARGES**

Commercial Use Vehicles

(If box is not checked, no coverage applies)

**OPTIONAL COVERAGE SURCHARGE**

Navigation System Coverage

(If box is not checked, no coverage applies)

**DEDUCTIBLE**

\$50

\$100

If NO SELECTION is made, a \$100 Deductible shall apply

Administered by

**Enterprise Financial Group of Florida, Inc. (EFGF)**

P.O. Box 167907, Irving, TX 75016, (877) 838-3322, [www.efgcompanies.com](http://www.efgcompanies.com)

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## CONTRACT

- This agreement (Contract) is between the Contract Holder (named on the Registration page) and the Service Contract Provider as defined under the Definitions section of this Contract. The Seller (issuing party) is not a party to this Contract and has no obligations to You in regards to the benefits provided.
- Your benefits and Our obligation to perform under this Contract are insured by an insurance policy with American Bankers Insurance Company of Florida 11222 Quail Roost Drive, Miami, FL 33157, (866) 306-6694. If the benefits as described are not provided within sixty (60) days after You provide proof of loss covered by this Contract, then You may make a direct claim against American Bankers Insurance Company of Florida.
- The purchase of this Contract is not required in order for You to purchase or obtain financing for this Vehicle and is subject to verification.

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## DEFINITIONS

- **Consumer, Customer, You and Your (Contract Holder)** means the person who is listed in the “Contract Holder Information” section on the Registration page.
- **Contract** means this Vehicle Service Contract form.
- **Covered Part** means an item listed as a Covered Part, based on the coverage You selected, as defined in the section titled “Covered Parts”.
- **Covered Breakdown, Breakdown, or Mechanical Breakdown** means the event caused by the total failure of any Covered Part to work as it was designed to work in normal service. Breakdown or Mechanical Breakdown does not include a total or partial failure resulting from wear and tear or ordinary use.
- **Lubricated Part** means a part that requires lubrication to perform its function.
- **Seller** means the entity where You purchased Your Contract.
- **Vehicle** means the Vehicle identified by the Vehicle Identification Number (VIN) listed on the Registration page of this Contract.
- **We, Us and Our (The Service Contract Provider/Administrator/Obligor)** means Enterprise Financial Group of Florida, Inc. (EFGF), Florida license # 60102, P.O. Box 167907, Irving, TX 75016, (877) 838-3322.

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## OUR OBLIGATIONS

If a Covered Mechanical Breakdown of Your Vehicle occurs during the term of this Contract, We will:

- Pay You or the repairer, for repair or replacement of the Covered Part(s) and associated labor as required for the completion of the repair or replacement of those parts, which cause the Mechanical Breakdown. Labor will be verified by the standard versions of the following nationally recognized labor guides: Motors, Mitchell, & All Data. Replacement parts, not to exceed manufacturer’s suggested retail price, may be of like kind and quality. This may include the use of new, remanufactured or used parts as determined by Us.
- Reimburse You for a rental car at the rate of up to thirty dollars (\$30) per day and a maximum of one hundred fifty dollars (\$150) (5 days) per Mechanical Breakdown. To receive rental benefits You must supply Us with Your receipt from a licensed rental agency. No deductible will apply to this benefit.
- Reimburse You for lodging and meal expenses actually incurred by You if the covered repairs are completed more than one hundred (100) miles from Your primary residence and You are stranded overnight. The limit on this reimbursement is seventy-five dollars (\$75) per day for up to three (3) days and a maximum of two hundred twenty-five dollars (\$225) per Breakdown.

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## YOUR OBLIGATIONS

- **In order for this Contract to remain active, the minimum requirement on oil and filter changes is every six (6) months or five thousand (5,000) miles, whichever comes first. All other maintenance schedules must be done in accordance with Your Vehicle’s manufacturer recommendations. You must keep and make available verifiable service/purchase receipts (indicating dates, mileage, and a description of Your Vehicle) which show that this maintenance has been performed within the time and mileage limits required. We will not reimburse for repair costs or expenses if You cannot provide accurate records proving that You have maintained the failed Covered Part.**
- You or Your repair facility are required to obtain Our authorization prior to beginning any repair covered by this Contract.
- You are responsible for paying the deductible indicated on the Registration page of this Contract each time You have a Mechanical Breakdown. A one hundred dollar (\$100) deductible per repair visit will apply unless the fifty dollar (\$50) deductible option box has been marked on the Registration page.
- You are responsible for authorizing any teardown or diagnosis time needed to determine if Your Vehicle has a Covered Mechanical Breakdown. If it is subsequently determined that the repair is needed due to a Covered Mechanical Breakdown, We will pay for this part of the repair. If the failure is not a Covered Mechanical Breakdown, then You are responsible for this charge.

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## OTHER IMPORTANT CONTRACT PROVISIONS

The aggregate total of Our liability for all benefits paid or payable during the term of this Contract shall not exceed the actual cash value of Your Vehicle at time of Contract purchase. Our limit of liability for any Breakdown related in time or cause shall not exceed the actual cash value of Your Vehicle according to current National Automobile Dealers Association (NADA) standards.

In return for Your payment for this Contract and subject to its terms, You will be provided with the protection described herein. After You receive any benefits under this Contract, We are entitled to all of Your rights of recovery against any manufacturer, repairer or other party who may be responsible to You for the costs covered by this Contract or for any other payment made by Us. If We ask, You agree to help Us enforce these rights unless transferred as provided in the transfer section of this Contract. You also agree to cooperate and help us in any other matter concerning this Contract.

This Contract will terminate when You sell Your Vehicle unless transferred as provided in the Transfer Section or when this Contract is cancelled as outlined in the Cancellation Section.

The rate charged for this Contract is not subject to regulation by the Florida Office of Insurance Regulation.

**ARBITRATION. The parties to this agreement acknowledge and agree that they may have had the right to litigate disputes arising out of or relating to this agreement before a judge and jury but have waived any such rights in favor of resolving such disputes under the arbitration provisions herein.**

The parties to this agreement agree to submit any and all disputes arising out of or related to this agreement to arbitration. Arbitration will be conducted according to such procedures and rules as the parties agree to or, failing such agreement, such procedures and rules as the arbitrator shall set forth. To invoke this arbitration provision, a party shall send written demand for arbitration to the other party by certified mail, return receipt requested. The other party shall have thirty (30) days from the date of the arbitration demand to name a proposed arbitrator for the dispute. The party invoking arbitration shall then have ten (10) days from the naming of the proposed arbitrator to either agree to arbitration with the proposed arbitrator or suggest a different arbitrator. If the parties cannot agree on an arbitrator, the proposed arbitrators chosen by the respective parties shall name a third arbitrator for the dispute, and the parties agree to engage the third arbitrator to adjudicate the dispute. This arbitration provision is not subject to the unilateral filing by one party of an arbitration with the American Arbitration Association or any other arbitration administrator, and the other party shall not be responsible for fees or costs arising from the unilateral filing of an arbitration except in accordance with this provision. The parties expressly waive their rights to have a court adjudicate disputes arising out of or related to this agreement including, without limitation, in small claims court or justice court, except for the sole purpose of confirming and enforcing an arbitration award or enforcing this provision. The parties expressly waive their rights to jury trial of any dispute arising out of or related to this agreement. The parties shall be jointly and severally liable for the arbitrator's fees arising out of this provision and its operation. The arbitrator is empowered to award arbitration costs and fees as part of the award.

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### IF YOU HAVE A MECHANICAL BREAKDOWN, YOU MUST CALL 877-838-3322

**If You have a Mechanical Breakdown, You must follow this procedure:**

- (1) Use all reasonable means to protect Your Vehicle from further damage. This may require You to stop Your Vehicle and call for roadside assistance to have the Vehicle towed.**
- (2) Take Your Vehicle to the licensed repair facility of Your choice, have the repair facility contact Us at 877-838-3322 for instructions, before ANY repairs are made.**
- (3) Furnish Us or the repair facility with such reasonable information that We may require. This includes receipts for car rental charges, lodging, meals, and signed service receipts (indicating dates, mileage, and a description of Your Vehicle) as required by this Contract.**
- (4) For simple repairs needed when the Administrator or Service Contract Provider is not available for prior authorization, please use the following procedure:**

**Emergency Repairs:**

Refer to Your Contract to determine if the Breakdown is due to the failure of a Covered Part and there are no listed exclusions or wait period in effect that apply. For a simple repair, (Any repair requiring two (2) hours or less of labor time to complete), that is determined to be a Covered Part, authorize the repair facility to perform the repair, and call the Administrator or Service Contract Provider for instructions within five (5) business days, during normal business hours. On major repairs, (Any repair requiring more than two (2) hours of labor time to complete), determine the failure and repair costs and then contact the Administrator or Service Contract Provider on the next normal business day for an authorization before repairs are performed.

**Business Hours (Central Time Zone)**

**Monday through Friday 7 AM until 7 PM**

**Saturday 8 AM until 2 PM**

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## COVERED PARTS

The following is a list of Covered Parts as determined by the coverage You selected, as indicated on Your Vehicle Service Contract. For convenience, Covered Parts are listed next to the vehicle systems to which they are related. The vehicle systems listed are **NOT** Covered Parts.

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## DELUXE COVERAGE

**ENGINE:** Cylinder block and cylinder heads and all internally Lubricated Parts ; turbocharger ; supercharger ; harmonic balancer; timing gear, chain and belt ; timing cover ; intake and exhaust manifolds ; valve covers ; oil pan ; engine mounts; belt tensioners ; cam gear bolt ; harmonic balancer bolt ; and head bolts.

**TRANSMISSION:** Transmission case and all internally Lubricated Parts ; torque converter ; flywheel/flex plate ; vacuum modulator and transmission mounts ; transmission cooler ; transmission oil pan ; and Transmission Control Module (TCM).

**TRANSFER CASE:** Transfer case and all internally Lubricated Parts.

**DRIVE AXLE(S):** Drive axle housing and all internally Lubricated Parts ; 4X4 actuator ; drive shafts ; universal joints ; center support/ carrier bearings ; differential cover ; and constant velocity joints unless failure was caused by neglected, torn, cracked, or perforated constant velocity joint boot. Constant velocity joint boots are not Covered under any circumstances. Seals and gaskets are only Covered when required in connection with the replacement of a Covered Part.

**AC/HEATING:** Includes only factory or dealer installed equipment) Condenser ; compressor ; compressor clutch ; evaporator ; compressor pulley ; accumulator ; drier ; expansion valve ; idler pulley ; A/C controls and module ; heater core ; blower motor ; high/ low cut off switch ; and pressure cycling switch.

**SUSPENSION:** Upper and lower control arm shafts, bearings and bushings ; wheel bearings ; spindles ; ball joints ; king pins and bushings ; radius arm and bushings ; stabilizer bar, arm and bushings ; torsion bars ; hub assembly ; coil springs ; leaf springs ; and suspension level control compressor.

**STEERING:** Steering gear box/rack and all internally Lubricated Parts ; power steering pump ; pitman arm ; idler arm ; tie rod ends; drag link ; steering column shaft and column couplings.

**COOLING:** Water pump ; radiator ; cooling fan ; cooling fan motor ; fan clutch ; and coolant recovery tank.

**FUEL SYSTEM:** Fuel delivery pump ; fuel injection pump ; fuel injectors ; fuel tank ; metal fuel lines ; fuel pressure regulator ; fuel sending unit ; fuel gauge ; air control valve ; engine control module (ECM) and fuel injection sensors.

**BRAKE:** Master cylinder ; power brake cylinder ; vacuum assist booster ; calipers ; wheel cylinders ; compensating valve ; anti-lock brake system (ABS) ; hydraulic lines and fittings ; and parking brake actuator.

**ELECTRICAL:** Alternator/generator ; ignition coil ; horns ; distributor (does not include cap and rotor) ; starter motor ; starter solenoid; starter drive ; windshield wiper motors ; windshield wiper delay switch ; windshield wiper linkage ; windshield washer pump ; power seat motor ; power antenna motor ; power window motors and regulators ; power door locks and actuators; power trunk release ; wiring harness ; cruise control assembly ; ignition lock cylinder ; manually operated switches ; convertible top motor ; and driver information gauges (excludes burned out light bulbs). (Original factory installed radio, main speaker system, and single compact disk/ cassette player up to a maximum of three hundred dollars (\$300) of repair or replacement cost.)

**SEALS and GASKETS:** Leaking seals and gaskets on any covered part listed above. Minor loss of fluid or seepage is considered normal and is not considered a Mechanical Breakdown.

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## ADDITIONAL COVERAGE OPTION

**FACTORY INSTALLED NAVIGATION SYSTEM** - If the Contract Registration Page indicates that You marked and paid for the Navigation System Coverage, we will cover all components of Your Factory Installed Navigation system also.

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## EXCLUSIONS - What this Vehicle Service Contract Does Not Cover

All parts not specifically listed under Covered Parts are not covered under this Contract. Normal maintenance items/repairs such as engine tune-ups and front end alignments are not covered. Adjustments/ Alignments to Covered Parts are not covered. In addition, this Contract provides no benefits or coverage and We have no obligation under this Contract for:

- A Breakdown caused by lack of customary, proper, or manufacturer's specified maintenance.
- A Breakdown caused by contamination of or lack of proper fuels, fluids, coolants or lubricants, including a Breakdown caused by failure to replace seals and gaskets in a timely manner.
- A Breakdown caused by rust or corrosion.
- A Breakdown caused by or for damages resulting from overheating that would have been prevented if You would have used all reasonable means to protect Your Vehicle from this damage.

- Repair or replacement of any parts not necessary to the completion of the repairs for a Covered Breakdown, or were not damaged by the failure of a Covered Part.
- A Breakdown caused by towing a trailer, another vehicle or any other object unless Your Vehicle is equipped for this use as recommended by the manufacturer.
- A Breakdown caused by or involving modifications to Your Vehicle that are not performed or recommended by the manufacturer whether or not the Vehicle was purchased with such.
- A Breakdown caused by off-roading, misuse, abuse, racing or any form of competition.
- Certain vehicles outlined on the Administrator's or Service Contract Provider's guidelines with the Seller are ineligible. This includes, but is not limited to: exotic vehicles, grey market vehicles, incomplete chassis, salvage title vehicles, police, postal, taxi, and emergency vehicles, rental vehicles, tow vehicles, vehicles equipped with a snow plow, lifted vehicles, vehicles equipped with a flat bed, and vehicles greater than 1 ton.
- Vehicles used for business, deliveries, construction, or commercial hauling (unless the Commercial Vehicle box has been marked and paid on the Registration Page).
- A Breakdown caused by collision, fire, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, flood, other acts of nature, or acts of the public enemy or any government authority, or for any hazard insurable under standard physical damage insurance policies.
- Loss of use, loss of time, lost profits or savings, inconvenience, commercial loss, storage charges, or other incidental or consequential damages or loss that results from a Breakdown.
- Any liability, cost or damages You incur or may incur to any third parties other than for Administrator or Service Contract Provider approved repair or replacement of Covered Parts which caused a Mechanical Breakdown.
- Any liability for damage to property, or for injury to or death of any person arising out of the operation, maintenance or use of Your Vehicle whether or not related to a Breakdown.
- Any cost covered by a repairer's or supplier's guarantee, or any cost which would be covered by a manufacturer's warranty, or that the manufacturer has announced its responsibility through any means including public recalls or factory service bulletins.
- Any part not covered by, or excluded by the original Vehicle manufacturer's warranty, whether or not the manufacturer remains a viable entity.
- A Breakdown not occurring in the United States or Canada.
- Any pre-existing condition prior to Contract Purchase Date.

### **ROADSIDE COVERAGE - If You Require Roadside Assistance You Must Call 866-914-7697**

You will be protected by ROADSIDE ASSISTANCE for the full term of this Contract. Roadside benefits include: Towing, Flat Tire Changes (Using Your inflated spare), Jump Starts, Vehicle Fluid Delivery, Lockout Service, and Concierge Service (courtesy phone assistance with up to 3 calls). You are responsible for the costs of Fluids and/or Key Cutting/Replacement only. All services are available 24 hours a day, 365 days a year and are provided on a "Sign and Drive" basis. The maximum benefit for any one occurrence is one hundred dollars (\$100). **For any Roadside Service You MUST call the below number.** ONLY ROAD SERVICES PROVIDED THROUGH OUR TOLL FREE NUMBER WILL BE HONORED AND ONLY NON-ACCIDENT RELATED INCIDENTS ARE COVERED.

For 24-hour Roadside Assistance call 1-866-914-7697 and a service vehicle will be dispatched for Your assistance. Please be with Your Vehicle when the service provider arrives as they cannot service an unattended vehicle by law.

**CAR RENTAL DISCOUNT PROGRAM:** You can enjoy and save with special rates when renting a vehicle from participating car rental companies. Call the toll-free numbers listed below next to the rental company of Your choice to make Your reservations. Be sure to mention the appropriate Discount I.D. Number when making Your reservations and to receive discount information. Some discounts cannot be combined with other promotions. The Discount I.D. Number is subject to change. For information on this discount program please contact 1-866-914-7697.

COMPANY	TOLL-FREE Number	DISCOUNT I.D. Number
Alamo Rent-A-Car	1-800-354-2322	BY93459
Avis	1-800-331-1212	G728200
Budget Rent-A-Car	1-800-527-0700	Z863800
Dollar Rent-A-Car	1-800-331-3550	TB1800
Enterprise Rent-A-Car	1-800-736-8222	ERMx7
Hertz Rent-A-Car	1-800-654-2200	1844856
Thrifty Car Rental	1-800-331-3550	0010227199

**TRAVEL DISCOUNT PROGRAM:** To receive the Discount Program rate, reservations must be made in advance via the Internet or our toll-free phone number and using program ID# 1000007012 must be mentioned at time of reservation to ensure the proper rate is quoted. This Discount Program is available at Our Hotel Group brands listed below. The Discount I.D. Number is subject to change. For information on this discount program please contact 1-866-914-7697.

Hotel Brand	TOLL-FREE Number	Web Site
Amerihost	1-800-434-5800	www.amerihostinn.com
Days Inn	1-800-DAYS INN	www.daysinn.com
Howard Johnson	1-800-I-GO-HOJO	www.hojo.com
Knights Inn	1-800-843-5644	www.knightsinn.com
Ramada	1-800-2-RAMADA	www.ramada.com
Super 8 Motels	1-800-800-8000	www.super8.com
Travelodge	1-800-578-7878	www.travelodge.com
Wingate	1-800-228-1000	www.wingateinns.com

**ROAD HAZARD COVERAGE (TIRE ONLY) - If You have a Road Hazard, You Must Call 877-838-3322**

If you have a Road Hazard as defined below, You will be reimbursed the cost to repair or, if non-repairable, the cost to replace a damaged tire(s) on Your Vehicle if damage is caused by a Road Hazard on a public roadway. Road Hazard is defined as objects and road conditions such as potholes, rocks, wood debris metal parts, plastic or composite scraps or any item causing tire damage other than wear and tear and those conditions excluded below. Prior-notification of repair is required; You must call 1-877-838-3322 for a tracking number prior to any tire(s) repair or replacement.

**For Tire Repair,** You will be reimbursed up to twenty dollars (\$20) per occurrence for the full charges incurred for the repair.

**For Tire Replacement,** You will be reimbursed for a replacement tire(s) should the tire(s) become non-repairable due to impact breaks snags, punctures or other road hazards. You must have more than 3/32” tread depth remaining to be eligible for reimbursement. You will be reimbursed for up to one hundred dollars (\$100) for each tire replacement per occurrence, up to a maximum aggregate per Contract term of four hundred dollars (\$400).

**Non covered expenses include:**

- Tires that have 3/32” or less tread depth remaining.
- Repair or replacement covered by the manufacturer or other warranty or customer’s primary insurance coverage.
- Replacement exceeding the manufacturer’s vehicle specification, or when the manufacturer, by public announcement or recall, established its responsibilities to replacement for any manufacturer’s defect.
- Damage caused by negligence, abuse, misuse, collision, manufacturer’s defects, curb impact, valve or rim leaks, improper installation, dry rot in either sidewall or tread, tire chains, racing or off-road use, vandalism, malicious mischief, chain damage, fire or theft.
- Failure occurring from operating on any surface other than federal, state, county, city or municipality paved roads or highways.
- Vehicles used for shuttle, towing/wrecker service, dumping, lifting or hoisting, or off-road activity.
- Vehicles used for racing, rentals, dealer loaners, limousine, taxi, police car or other emergency vehicle.
- Vehicles registered and/or otherwise normally operated outside the continental United States of America, Alaska, Hawaii and Canada.
- Tire(s) and/or wheels that do not meet the manufacturers recommendations specific to Your Vehicle.
- Misuse occasioned from driving on tire(s) that are over inflated, under inflated or flat.
- Replacement of tire(s) without prior notification.

Prior notification is required before any tire repair or tire replacement can be made. For Tire coverage, YOU must call 1-877-838-3322 for a Tracking number. Within thirty (30) days of the covered incident, the following documentation must be mailed to the address listed below:

- A) Copy of this Service Contract
- B) Copy of tire repair invoice - (if applicable)
- C) Copy of the tire replacement invoice including:
  - 1) tread depth of the damaged tire
  - 2) detailed description and cause of tire damage
  - 3) any other information reasonably requested

Required documents must be mailed to: **P.O. Box 167667, Irving, TX 75016.** The Administrator reserves the right to inspect all damaged tires.

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### HOW THIS CONTRACT MAY BE TRANSFERRED

This Contract is subject to transfer, reassignment or sale. It is Your responsibility to notify Us in the event this Contract has been transferred to a subsequent owner stating the name, address and telephone number of the purchaser.

This provision is only available if You are the original Contract purchaser. Your rights and duties under this Contract may only be assigned if You sell Your Vehicle directly to another individual (excluding dealer trade-ins) and We receive Your written notification, as noted above, within thirty (30) days from the date of sale to the subsequent owner and upon payment to Us of a forty dollar (\$40) transfer fee. For Contracts sold as New Coverage, there may be certain criteria required by Your manufacturer (including transfer of the powertrain coverage) in order for the powertrain coverage to remain in effect and in order for the transfer to be considered valid. Contracts purchased on a payment plan must be paid in full or payment obligations assigned to new Vehicle owner prior to transfer. Confirmation of the transfer acceptance by Us is required before coverage for the new owner is effective.

The coverage provided by this Contract cannot be renewed. This Contract is only available at the point of sale if You are the first retail purchaser on this Contract, or if verification of the transfer of the vehicle's manufacturer's powertrain warranty is attached. Otherwise this Contract IS NOT transferable to any subsequent purchaser.

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### HOW THIS CONTRACT MAY BE CANCELLED INCLUDING REFUNDS AND CHARGES

The cancellation refund amount will be calculated in accordance with the provisions stated in this Contract.

We reserve the right to cancel this Contract and will not pay for a Mechanical Breakdown if:

- There is a material misrepresentation or fraud by You at the time of sale of this Contract.
- Your odometer fails, or for any reason does not record the actual mileage of Your Vehicle after purchase date and You do not have it fixed and the mileage certified within thirty (30) days of the failure date.
- Your Vehicle meets any of the conditions listed in the "Exclusions" section as outlined above.

Failure to make monthly payments in a timely manner may result in cancellation of this Contract and no refund will be due. If this Contract was financed or purchased on a payment plan (by a funding company) the Finance Company or Funding Company shall be entitled to any refunds resulting from cancellation of this Contract for repossession of Your Vehicle, total loss of Your Vehicle or failure to make monthly payments in a timely manner, or early cancellation prior to balance being paid in full.

If this Contract is cancelled by Us, the return of premium must not be less than 100% of the paid unearned pro-rata premium. The lien holder will be named on the refund check when financing has been provided for the Service Contract premium. You may cancel this Contract by surrendering Your copy of this Contract with written notice to Us. In the event this Contract is canceled by You during the first sixty (60) days from the Effective Date, the entire premium will be refunded less any claims paid on the Contract and less an acquisition charge up to 5% of the gross premium paid. If cancellation is requested after the first sixty (60) days, refund will be based upon the lesser of months or mileage remaining, relative to the original agreement, and calculated on a pro-rata basis. Return of premium will not be less than 90% of the paid unearned pro-rata premium.

**CANCELLATION FEE:** The cancellation fee is forty dollars (\$40)

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## TRANSFER / CANCELLATION APPLICATION

To transfer / cancel this Contract, complete the following and mail a photocopy of the front of this Contract to:

**VSC TRANSFER DEPARTMENT  
P.O. BOX 167907  
IRVING, TEXAS 75016**

Please mark one of the following:

TRANSFER

CANCELLATION

Please transfer / cancel the remainder of the Contract. I am transferring / canceling this Contract in accordance with the provisions stated in the Contract. In order to transfer, I am enclosing with this application a forty dollar (\$40) check or money order made payable to EFGF. I understand that if this Contract has been financed through a payment plan and there is an outstanding balance owed, that the balance must be paid to keep this Contract in force. If I still choose to transfer this Contract, I will contact the payment plan company and transfer the payment plan account obligations to the new owner of the Vehicle identified in the application below.

Date of transfer / cancellation: \_\_\_\_\_

Odometer Mileage at date of transfer / cancellation: \_\_\_\_\_

New Owner Name (if transferring): \_\_\_\_\_

New Owner Address (if transferring): \_\_\_\_\_

New Owner City, State, Zip (if transferring): \_\_\_\_\_

Verification that the Vehicle has been maintained as required by this Contract must be supplied by Original Contract Holder to Vehicle purchaser. Application must be received within thirty (30) days of the transfer / cancellation date. Transfer will be considered to be valid when Vehicle purchaser receives confirmation letter from Administrator or Service Contract Provider.

\_\_\_\_\_  
Signature of Vehicle Purchaser (if transferring) Date \_\_\_\_\_

\_\_\_\_\_  
Signature of Original Contract Holder (if transferring) Date \_\_\_\_\_

\_\_\_\_\_  
Signature of Contract Holder or representative of lien holder (if cancelling) Phone \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_  
Signature of authorized representative of Seller (if cancelling) Title \_\_\_\_\_ Date \_\_\_\_\_

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## EFG COMPANIES PRIVACY POLICY

To review the General Privacy Policy of EFG Companies please visit Our website at: <http://www.efgcompanies.com/privacy>